

Camp Albrecht Acres

FREQUENTLY ASKED QUESTIONS

Where can I find the application materials?

- Application materials are available online at www.albrechtacres.org.
 - Please note, application is a two-part process:
 - Online fillable PDF placement materials
 - Printable additional materials to be mailed, faxed or emailed in
 - BOTH parts of the application in their entirety are necessary for your camper to attend a session at Camp Albrecht Acres.

How do I know my application has been received and I am ready for camp?

- Email confirmation will follow when the main office has received part 1 of the application; the online fillable PDF placement information. We will let you know if we are missing information. Only fully completed application are accepted for camper placement. Please be patient when waiting for confirmation, as hundreds of application requests are sent in.

Is there a waiting list?

- Yes, if all dates are already filled at time of application, you will be placed on a waiting list and notified of that status via email. We will contact those who we remove from the waiting list to be able to attend camp as soon as possible.

When do I need to pay for camp?

- Payment for camp is due with part 1 of your camper application.
- If paying through insurance such as Medicaid, Medicare, MCO etc., include Notice of Decision and Service Plan in application materials.
- Payment plans can be set-up if necessary, for these and other special requests, please email the office at office@albrechtacres.org.

What if I am applying for campership financial aid but my adult camper does not have any income to report to the IRS?

- If you claim your adult camper as a dependent on your tax return, please use your household income and documentation to file for financial aid.

Can I visit my camper at camp?

- Albrecht Acres policies and the American Camp Association strongly discourage parental visits during camp sessions. You can call our main office at (563) 552-1771 or send an email to office@albrechtacres.org for any questions regarding this policy.

Do I need to send spending money with my camper?

- It is not necessary to send spending money, however, campers are able to shop at the camp store during their stay. A small amount (under \$25) is recommended for this use. Spending money is collected during the check-in process and is kept in the camp office during the camper's stay.

Camp Albrecht Acres

What should I pack for my camper?

- You can download our CAA Packing List under Part 2 of our application materials

How do I package my camper's medication?

- Camper medications must be prepared in a blister pack or Bubble pack preferably by a pharmacy.
- Pack medications for each day according to the time they are to be administered.
- LABEL medication packs with camper name, medication, dosage, and time of administration to ensure clarity in timing and dosage.
- Add one additional day's worth of medication.
- Current list of camper's medications with name, dose and administration times is also required.
- No individual packing techniques (envelopes, bags, bottles) will be accepted.
- Failure to have pre-packaged medications means your camper will be unable to attend their session.
- Medications may be shipped to camp in advance of camp attendance; these camper's will have preferred check-in.

What is the cancellation policy?

- We do understand that for various reasons you may have to cancel. If this should happen, please call the main office as soon as possible so we can give someone on our waiting list a chance to attend. If you cancel:
 - Before 3 weeks of your scheduled camp session, all but \$25.00 of your payment will be refunded.
 - Within 3 weeks of the first day of your scheduled camp session, \$250 is non-refundable.
 - If a cancellation is made less than 7 days before the start of the camp session, no portion of the payment is refundable.
 - *Camp Albrecht Acres reserves the right to alter or cancel any scheduled programs. All fees will be refunded for programs that have been cancelled.

What time is drop off and pick up?

CAMPER CHECK-IN TIMES:

- Individuals or Groups of up to 3 campers: Check-in at 1:00pm Sunday at the Kehl Center
- 4 or more campers: Check-in at 2:00pm Sunday

**Arrival before designated time will result in a waiting period*

CAMPER CHECK-OUT TIMES:

All campers must be picked up no later than 10:30AM Friday at the Kehl Center

Who can answer my other questions?

- For additional questions please contact our office at office@albrechtacres.org or (563) 552-1771.